Wacom Tablet Driver and Mac OS Security Settings

Although Wacom has released drivers for Big Sur, the problem arises with Apple's Gatekeeper (security settings) which triggers an "unidentified developer" alert for anything downloaded from outside the App store, in this case preventing the Wacom tablet communicating with Mac OS.

To fix this Wacom driver issue, follow these steps:

- Disconnect the tablet from your computer entirely. Now take the necessary steps to manually uninstall the driver: <u>https://www.wacom.com/support?guideId=002-235</u>. Once that is done, check to see whether your computer can find any other Wacom files present by using 'Wacom' as a search term in Finder (Cmd + Space). Should that be the case, delete these as well.
- 2. Empty your recycle bin. Restart your computer.
- 3. Install the latest driver: <u>https://www.wacom.com/drivers</u>
- 4. Go to the Apple menu, open System Preferences, and select Security & Privacy. Go to the Privacy tab, then click on the lock at the bottom of the preferences to be able to make changes. Input your password.

| Contacts Contacts Reminders Reminders Photos Currens Microphone Speech Recognition Contacts Speech Recognition Contacts | Allow the apps below to control your computer. | ✓ Location Services ◯ Contacts ◯ Contacts ➡ Reminders ➡ Protos ➡ Conna ➡ Microphone ➡ Speech Recognition ➡ Speech Recognition | Allow the appa below to control your computer. |
|---|--|---|--|
| Genera | I FileVault Firewall Privacy | General | FileVault Firewall Privacy |

- 5. Then select the Accessibility tab.
- 6. Now select one of the Wacom items listed, and then click on the ""-"" sign below that list to remove it from the list, then do the same thing for all ""Wacom"" files listed there.
- 7. Once they are all removed, click on the ""+"" sign below the list, then on the folder that opens, select your ""Macintosh HD"" at the top. Then browse to the folder /Applications/Wacom Tablet/.

| Applicati | < > 🗮 🗸 🚟 🗸 The Applications | ᅌ 🔍 Search |
|-------------|------------------------------|-------------|
| 🔂 barrytho | Name | Date Moc |
| Barry We | 🗸 🚞 Wacom Tablet | 28 Dece |
| | w Wacom Desktop Center.app | 28 Dece |
| BPE Ente | Wacom Display Settings.app | 28 Dece |
| BPE Entri | Wacom Tablet Utility.app | 28 Dece |
| 📑 Blurb Boo | | |
| 🗎 Books Do | | Cancel Open |
| De alta Da | | |

8. Press "Command"+"Shift"+"Dot" (cmd+1+.) keys together to show hidden folders and open /Applications/Wacom Tablet/.Tablet.

| Applicati | Applications | C Search | |
|------------|----------------------------|-------------|--|
| barrytho | Name | ∧ Date More | |
| Barry We | 🗸 🚞 Wacom Tablet | 28 Dece | |
| BPE Ente | > 📩 .Tablet | 28 Dece | |
| | w Wacom Desktop Center.app | 28 Dece | |
| BPE Entri | Wacom Display Settings.app | 28 Dece | |
| Blurb Boo | Wacom Tablet Utility.app | 28 Dece | |
| Books Do | | | |
| 🗎 Books Pu | | Cancel Open | |
| | k | | |

- 9. Select the WacomTabletDriver.app and WacomTouchDriver.app files by Command clicking on each file.
- 10. Be careful to select "WacomTabletDriver.app" NOT "TabletDriver".
- 11. Click Open, the files will be added to Privacy/Accessibility window, tick these two items.
- 12. com.wacom.IOManager should appear there on its own.
- 13. If not Restart the Mac a message will be seen to enable IOManager in Preferences/Accessibility and after another restart, just to make sure. Tick this box as well.
- 14. After this, check that WacomTabletDriver.app can be seen under "Input Monitoring".
- 15. If this is not the case, add it as well using the process used above.

| General | FileVault Firewall Privac | |
|--------------------------------------|---|---------------|
| Reminders | Allow the apps below to monitor input from your | |
| Photos | Reyboard even while daily | y orner appa. |
| Camera | · . | |
| Microphone | 🛛 💞 FirmwareUpd | ater.app |
| Speech Recognition | 🕑 🛟 WacomTablet | Driver.app |
| C Accessibility | | |
| Input Monitoring | + - | |
| Full Disk Access | | |
| Files and Folders | | |
| Screen Recording | | |
| Click the lock to prevent further ch | 120/109 | Advanced 2 |

16. Afterwards, go back to 'System Preferences' → 'Users & Groups' → 'Login Items' under your main profile to add WacomTabletDriver.app if it is not already in that list, using the process outlined above.



17. Then restart the computer.

18. Now the tablet can be connected.

The tablet should be recognised and a dialogue box will appear allowing the user to make choices about the tablet settings.

There may be an alert that the tablet firmware needs updating, follow the on screen instructions, before installation of the firmware can take place, a security alert will appear for the user to give permission for the FirmwareUpdater.app to be available.